

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Katayoun Atefi et al. : Date: 22 December 2006
Group Art Unit: 3623 : IBM Corporation
Examiner: Johnna Ronee Loftis : Intellectual Property Law
Serial No.: 09/822,592 : Dept. IQ0A/040-3
Filed: 30 March 2001 : 1701 North Street
Confirmation No.: 1255 : Endicott, NY 13760
Title: METHOD AND SYSTEM FOR ASSESSING INFORMATION TECHNOLOGY SERVICE DELIVERY

Mail Stop RCE
P.O. Box 1450
Commissioner for Patents
Alexandria, VA 22313-1450

Dear Sir:

Transmitted herewith for filing is an Amendment/Response in the above-identified Application.

☒ No additional fee is required.
☐ The filing fee has been calculated as follows:

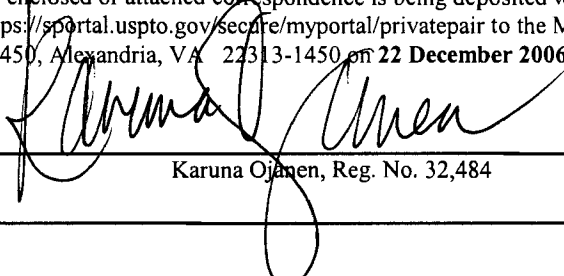
| | Claims Remaining After Amendment | Highest Number Previously Paid For | Present Extra |
|---|-------------------------------------|---------------------------------------|------------------|
| Total | 17 | - 20 | 0 |
| Independent | 2 | - 3 | 0 |
| <input type="checkbox"/> First Presentation of Multiple Dependent Claim | | | |

Other Than Small Entity

| Rate | Additional Fee |
|--------------|-------------------|
| x \$ 50.00= | \$ 00.00 |
| x \$200.00= | \$ 00.00 |
| \$360.00 | \$ 00.00 |
| TOTAL | \$ 00.00 |

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Karuna Ojanen, Reg. No. 32,484

END920000117US1
Serial No. 09/822,592

Deposit Account Authorization:

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☒ Any additional filing fees required under 37 C.F.R. §1.16.

☒ Any patent application processing fees under 37 C.F.R. §1.17.

Date: 22 December 2006

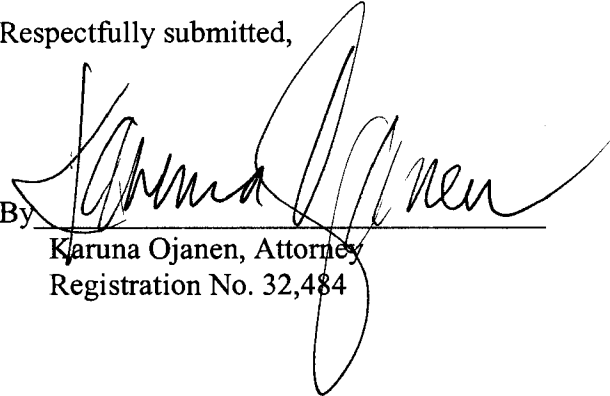
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PATENT TRADEMARK OFFICE

Customer No. 54,462

Respectfully submitted,

By 

Karuna Ojanen, Attorney
Registration No. 32,484

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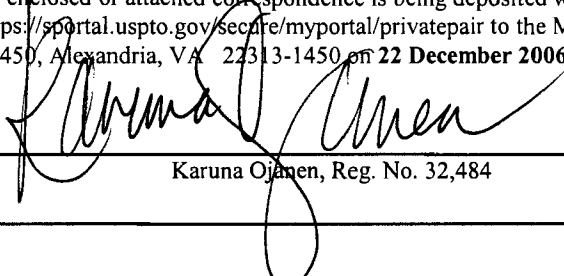
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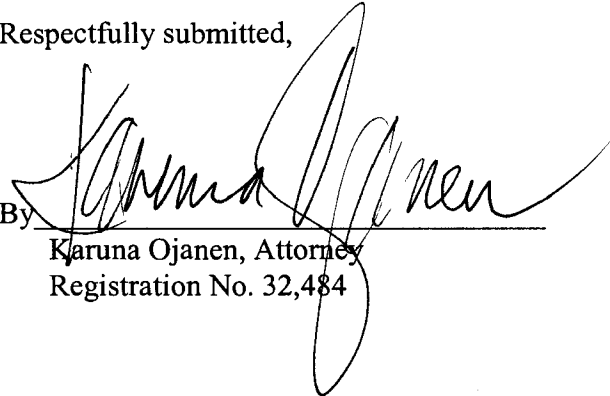
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